Frequently Asked Questions

1.	**Is there a fee for the training?** Child Protection Online Training is provided by the Government. No fee will be charged.
2.	**Is Child Protection Online Training only available online?** Yes. Child Protection Online Training, consisting of Online Self-learning Training and Webinar, is conducted entirely online, allowing the participants complete the required training in a flexible manner.
3.	**How to join the Online Self-learning Training?** After completing the registration procedures on the website, you can access the "Online Self-learning Training" page as a registered participant and select your preferred subtitle language to begin the online self-learning training.
4.	**How can I check my learning progress of the Online Self-learning Training?** After logging in to the website as a registered participant, you can check your learning progress displayed at the top of the page. Or you can click on "My Profile" to check the learning progress of your registered training.
5.	**What are the requirements for obtaining the e-certificate?** After completing the Online Self-learning Training, an e-certificate will be issued in respect of each module for which the registered participant has achieved a score of 90% or higher in the post-course quiz.
6.	**Where can I change my account information and password?** After logging in, you can update your information by clicking "Setting" in the "My Profile" page. In the "General" section, you can update your name and email address, and in the "Change Password" section, you can change your password.