

Accelerating healthcare improvement: Hong Kong 2024

Monday 26 August 2024 – Wednesday 28 August 2024

Hong Kong Convention and Exhibition Centre

Highlights from the conference programme

[See the full programme](#)

Keynotes

Smart hospitals, Smart Care

Tony Ko, Joanna Pang and Calvin Mak, Hospital Authority Hong Kong

Delivering real world healthcare

Lee Chien Earn, SingHealth, Singapore

AI: driving healthcare transformation vs human transformation

Joseph Sung, NanYang Technological University, Singapore and
Erwin Loh, Goulburn Valley Health, Australia

Moving to a better Future: from Evolution to Revolution

Maureen Bisognano and Jason Leitch, Institute for Healthcare Improvement

Sessions on

Learning from global healthcare systems, Harnessing technology for enhanced diagnosis and patient care,
Staff wellbeing, Nursing matters and beyond, Nurturing the next generations of healthcare professionals
Resilience redefined: Innovating behavioural solutions for tomorrow's health,
The Power of Innovation, An ageing population: Smarter, safer care
Shaping healthcare innovation, Primary and Community care,
Transforming healthcare through impact strategies and technology,
Enhancing quality improvement initiatives across multiple settings,
Managing capacity and demand: collaboration, innovation and open communication,
Enhancing quality and Safety: leverage policy, risk and data,
Patient flow and collaboration, Accreditation and ensuring safety system,
A new era of quality healthcare in China, Private vs public healthcare provision, Patient, carer and staff,

**Special Early Bird registration rate
for Hong Kong delegates
will close on 5 July 2024**

internationalforum.bmj.com/hong-kong/register/

Select Attendee Type: **Hong Kong Partners**
Enter verification code: **Horizon2024**

**Early Bird
for HK delegates**

2 days: HK\$4,923

(a 43% off the 2-day standard rate)

3 days: HK\$9,272

(a 29% off the 3-day standard rate)

DAY 2 TUESDAY 27 AUG 2024					
08:00 - 09:00	Registration				
08:45-08:50	Welcome <i>Maureen Bisognano, Institute for Health Improvement</i>				
08:50-09:00	Welcome to Hong Kong <i>Siu-fai Lui, The Jackey Club School of Public Health and Primary Care, Chinese University of Hong Kong & Hospital Authority, Hong Kong.</i>				
09:00-09:10	Opening address <i>Dr Libby Lee, Under-Secretary for Health, Health Bureau Hong Kong</i>				
09:10-10:00	Keynote 1 Smart hospitals, Smart Care <i>Tony Ko, Joanna Pang and Calvin Mak, Hospital Authority, Hong Kong</i>				
10:00-10:30	Morning refreshments, time to explore the exhibition and networking				
	Learning from global healthcare systems	Enhancing population health and the development of alternative medicine	Inspiring change through person-centered care	Harnessing technology for enhanced diagnosis and patient care	Poster session
10:30-12:00	An integrated health system – the transformation to be fit-for-purpose <i>EK Yeoh</i> <i>The Chinese University of Hong Kong, Hong Kong</i>	Population health improvement: strategy and implementation <i>Dominique Allwood</i> <i>UCL Partners, UK</i>	Inspiring change: transforming person-centred attitudes through training of health practitioners <i>Esther Lim</i> <i>SingHealth, Singapore</i>	Digital transformation is everywhere, but are we making life safer for patients? <i>Jodie Austin</i> <i>The University of Queensland Australia</i>	7 ePoster presentations details to follow
	The Singapore healthcare system – evolution and transformation <i>Lee Chien Earn</i> <i>SingHealth, Singapore</i>	Safe options and integration of alternative medicine <i>Yi Bin Feng</i> <i>Hong Kong University, Hong Kong</i>	Fostering co-production and equal partnership: ESTHER network Singapore's journey in person-centred care <i>Amanda Tan</i> <i>Singapore General Hospital, Singapore</i>	Will the artificial intelligence take place in stroke prevention? <i>Serefnur Ozturk</i> <i>Selcuk University Faculty of Medicine, Turkey</i>	
	Utilising collaborative approaches to achieve large-scale organisational changes within healthcare <i>Suha Abdulla</i> <i>University College London Hospital, UK</i>	Development of a clinical guideline for Herbrug drug co-use for Hospital Authority and beyond <i>Tse Man Li</i> <i>Hong Kong Poison Centre, Hong Kong</i>	"What is it that you need?" Driving person-centeredness through regulatory practices <i>Josje Kok</i> <i>Erasmus School of Health Policy & Management, Netherlands</i>	Multidisciplinary approach to enhance control of blood pressure in essential hypertension patients <i>Sultan Alharthi</i> <i>Prince Mansour Military Hospital, Saudi Arabia</i>	
12:00-13:00	Lunch, time to visit the exhibition and networking				
	Staff wellbeing - methods and approaches	Nursing matters and beyond	Resilience redefined: Innovating behavioural solutions for tomorrow's health	Driving organisational quality improvement initiatives	Poster session
13:00-14:30	Staff wellbeing is a top priority of healthcare <i>Wing Cheung Leung</i> <i>Hong Kong Academy of Medicine Hong Kong</i>	Advanced Nursing Practice (Hong Kong): opportunity & challenges <i>SY Chair</i> <i>Hong Kong Academy of Nursing Hong Kong</i>	Resilience redefined: innovating behavioural solutions for a safer, healthier tomorrow <i>Chloe Hannigan</i> <i>Sydney Local Health District, Australia</i>	Stayer, a patient wondering about life in and around a hospital bed <i>TBC</i> <i>Norway</i>	7 ePoster presentations details to follow
	Staff psychological services in the Hospital Authority: An integrated approach to enhance psychological wellbeing <i>Karen Tam</i> <i>Hospital Authority, Hong Kong</i>	Impact of advanced nursing practice on patient outcomes <i>Susanne Mak</i> <i>Hospital Authority, Hong Kong</i>	Survey of factors influencing nurses managing mental state in acute hospital settings <i>Tendayi Bruce Dziuni</i> <i>Alfred Health, Deakin University, Australia</i>	Don't waste a crisis - turn it into a game changer <i>Marianne Ng</i> <i>University Health Network, Canada</i>	
	Joy In Work Framework and the Victorian Healthcare Worker Wellbeing Initiative <i>Fiona Herco</i> <i>Institute of Healthcare Improvement</i>	Competency of nurse manager contributing to health quality and safety <i>Sandy Choi</i> <i>Hong Kong Metropolitan University, Hong Kong</i>	Impact of using transcription software in outpatient clinic to improve efficiency <i>Si Yu Lee</i> <i>KK Women's & Children's Hospital, Singapore</i>	Unlocking solutions for patient safety: our patients and families hold the key <i>Maria Lyn Quintos-Alagheband,</i> <i>NYU Langone Hospital Long Island US</i>	
14:30-15:00	Afternoon break, time to explore the exhibition and networking				
	The power of innovation	An ageing population: Smarter, safer care	Implementation and prevention: Elevating patient safety	Quick-fire presentations	Poster session
15:00-16:30	Leadership unravelled: lessons drawn from implementing healthcare innovations <i>Jennifer Egbunike,</i> <i>University of Doha for Science and Technology Qatar</i>	Smart, safe, active ageing in Hong Kong - the way forward <i>Donald Li</i> <i>Elderly Commission, Hong Kong SAR, Hong Kong</i>	Simple rules for ensuring safe care and avoiding medico-legal pitfalls <i>Shaik Mohiuddin</i> <i>SEHA UAE</i>	Implementing genomic medicine: an evaluation of the Hong Kong Genome Project <i>Samuel Yuk Ching Sze</i> <i>University of Hong Kong, Hong Kong</i>	7 ePoster presentations details to follow
	Creating an integrated electronic health record data platform for revolutionising healthcare improvement <i>Nadine Andrew,</i> <i>Monash University Australia</i>	Care of elderly & medical-social Collaboration <i>TY Chan</i> <i>Hospital Authority Hong Kong</i>	Preventing goal-discordant care: improving documentation of advance care planning <i>Yanka Campbell</i> <i>Johns Hopkins US</i>	Implementation of a new intestinal microbiota transplantation service in Hong Kong <i>Rashid Lui</i> <i>Hospital Authority Hong Kong</i>	
	Collaborating for success: combining AI with clinical expertise to enhance patient care <i>Lewi Bassin,</i> <i>Adventist Healthcare Australia</i>	Appropriate legal matters for end-of-life care <i>Raymond Lo</i> <i>BMJ Hong Kong</i>	The phoenix rises: improving patient safety and communication through revitalizing the SSC <i>Mary Brindle</i> <i>University of Calgary Canada</i>	Innovation in the surgical counting process to prevent retained surgical items <i>Ngan Hai Tik</i> <i>Hospital Authority, Hong Kong</i>	
16:30-17:10	Keynote 2 Delivering real world healthcare <i>Lee Chien Earn, SingHealth</i>				
17:10-17:20	Close of day 2 conference				
18:30-21:00	Evening event				

DAY 3 WEDNESDAY 28 AUG 2024					
08:15-8:50	BR1 Clinical Operating Systems <i>IHI</i>	BR2 AI in Research: Challenge and Opportunities, WUN Universities Group	BR3 Quality and Safety in Healthcare, China Session	BR4 TBC	
08:00-09:00	Registration and refreshments				
09:00-09:05	Welcome back <i>Kamran Abbasi, The BMJ</i>				
09:05-09:50	Keynote 3 AI: driving healthcare transformation vs human transformation <i>Joseph Sung, NanYang Technological University, Singapore and Erwin Loh, Goulburn Valley Health, Australia</i> Facilitator: Kamran Abbasi, The BMJ				
	Shaping healthcare innovation	Primary and community care - what works? Patient and carer's voice	Transforming healthcare through impact strategies and technology	Enhancing quality improvement initiatives across multiple settings	Poster session
09:55-11:25	Artificial intelligence in healthcare from the perspectives of professionalism and medical ethics <i>Gilberto Leung</i> <i>Hong Kong Academy of Medicine, Hong Kong</i>	District Health Centres - are they effective? <i>Fai-Chau Pang</i> <i>Commissioner for Primary Healthcare HKSAR, Hong Kong</i>	Workforce Transformation: Building a flexible, adaptive and engaged workforce <i>Tang Kong Choong</i> <i>Tan Tock Seng Hospital, Singapore</i>	Wiring the winning organization: liberating collective genius for great results <i>Steve Spear</i> <i>See to Solve and MIT, US</i>	7 ePoster presentations details to follow
	Using digital health in enhancing primary healthcare <i>Kelvin Tsoi</i> <i>The Chinese University of Hong Kong, Hong Kong</i>	Managing multimorbidity in primary care: what works? <i>Samuel Wong</i> <i>The Chinese University of Hong Kong, Hong Kong</i>	Impact in terms of quality of a healthcare model for socially vulnerable <i>Gustavo Marin</i> <i>National University of La Plata, Argentina</i>	The translational gap - a digital revolution for healthcare <i>Mateen Jiwani</i> <i>Global health Executive, UK</i>	
	AI and Big data technologies in digital Healthcare <i>Joshua Ho and Gary Lau</i> <i>Hong Kong University, Hong Kong</i>	Patient's Voice – a journey together with the healthcare professionals Patient Experience Survey <i>Eliza Wong, CUHK, Hong Kong</i> <i>Fion Lee, Hospital Authority, Hong Kong</i> Patient and carer panel: What matters to us? <i>Peck Seah Lim, Singapore</i> <i>Victor Manvir, Malaysia</i>	Machine learning techniques to predict timeliness of care among lung cancer patients <i>Arul Earnest</i> <i>Monash University, Australia</i>	WHO Patient Safety Movement & Patient Safety Rights Charter <i>Shin Ushiro</i> <i>Kyushu University Hospital, Japan</i>	
11:25-11:50	Morning Refreshments, time to explore the exhibition and networking				
	Managing capacity and demand: Collaboration, innovation and open communication	Enhancing Quality and Safety: Leveraging policy, risk, and data	Patient flow and collaboration	Accreditation and ensuring safer systems	Poster session
11:55-13:25	Team and psychologic safety <i>Göran Henriks</i> <i>Sweden</i> <i>Jason Leitch</i> <i>Institute for Health Improvement, Scotland</i>	Sentinel Events of the Hospital Authority, Hong Kong- 17 years on, what have we learnt? <i>Siu-Fai Lui</i> <i>Sara Ho</i> <i>Raymond Cheung</i> <i>Hospital Authority, Hong Kong</i>	Patient flow content and the timely emergency care collaborative <i>Stephanie Easthope</i> <i>Institute for Healthcare Improvement, Australia</i>	Hospital Accreditation - Hong Kong's experience (past and current) <i>Jeffrey Lai</i> <i>Hospital Authority Hong Kong</i>	7 ePoster presentations details to follow
	Compassion and kindness - the missing link of quality healthcare <i>Joseph Sung</i> <i>NanYang Technological University, Singapore</i> <i>Moureen Bisognano</i> <i>Institute for Health Improvement, US</i>	Top medication risks concerning our frontline staff <i>Kai-Ming Chong</i> <i>Simon So</i> <i>Carmen Ho</i> <i>Hospital Authority, Hong Kong</i>	Smart optimisation of patient workflows & operational logistics in public hospitals <i>Larry Lee</i> <i>Hospital Authority, Hong Kong</i>	Evolution from national to international Hospital Accreditation System in China <i>Anne Lee</i> <i>The University of Hong Kong, Shenzhen Hospital, China</i>	
	Engaging doctors in the safety and quality agenda <i>David Rankin</i> <i>ACMA (College of Medical Administrators) Australia</i>	Creating a safe and calm hospital: using data to improve patient flow <i>Catherine Humphrey</i> <i>Royal Melbourne Hospital, Australia</i>	Digital connectivity and IoT in improving flow and logistics <i>Hong Fung</i> <i>CUHK Medical Centre, Hong Kong</i>	Ensure Safer System - Singapore experience <i>Albert TY</i> <i>Singapore</i>	
13:25-14:25	Lunch, time to explore the exhibition and networking				
	A new era of quality healthcare in mainland and Greater Bay Area China	Nurturing the next generations of healthcare professionals	Private vs public healthcare provision: Patient, carer and staff	Implementation and prevention: Elevating patient safety	Poster session
14:30-16:00	Enhancing Childcare in China Beyond the patient <i>Xin Ni</i> <i>Beijing Children's Hospital, China</i>	Postgraduate medical education in Hong Kong - Hong Kong Academy of Medicine's perspectives <i>Philip Li</i> <i>Hong Kong Academy of Medicine, Hong Kong</i>	How to convene a Public Private Partnership programme: Public's perspective <i>Christina Maw</i> <i>Hospital Authority, Hong Kong</i>	Improving palliative care access for people with intellectual disabilities <i>Kwok Ying Chan</i> <i>Grantham Hospital, Hong Kong</i>	7 ePoster presentations details to follow
	Full cycle safety and quality management model on the national registry platform <i>Lan Zhu</i> <i>National Center for Healthcare Quality Management in Gynecology, China.</i>	Meeting the leadership challenges in a complex health system and environment. <i>Chi-Tim Hung</i> <i>The Chinese University of Hong Kong, Hong Kong</i>	Convergence of a dual-track system private sector's perspectives <i>Kenneth Tsang,</i> <i>Gleneagles Hospital (IHH Hospital Group) Hong Kong</i>	Initiative infrared bed-exit sensor with voice prompts message to prevent potential falls <i>See Kee Fok</i> <i>Gleneagles Hospital Hong Kong, Hong Kong</i>	
	Digital medicine as a whole system approach <i>Haotian Lin</i> <i>Zhongshan Ophthalmology Center, China</i>	Nurturing and training a sustainable workforce in the Hospital Authority <i>David Sun</i> <i>Hospital Authority, Hong Kong</i>	Private sector in the provision of healthcare in Hong Kong <i>Chan Woon Tong,</i> <i>Hong Kong Sanatorium Hospital, Hong Kong</i>	Translational in-situ simulation to enhance system processes and patient safety <i>Albert Chan</i> <i>Prince of Wales Hospital Hong Kong</i>	
	Challenges and Opportunities of a new era of healthcare in the Greater Bay Area <i>Carl Wu</i> <i>New Frontier Health, China</i>	Nurturing the next generation of healthcare professionals <i>Gordon Wong</i> <i>Hong Kong University, Hong Kong</i>	Patient to Person to People-centred care <i>Erwin Loh,</i> <i>Goulburn Valley Health, Australia</i> <i>Bill Wang,</i> <i>ISN Patient Liaison Advisory Group, Hong Kong</i>	Enhancing patient safety in trauma resuscitation <i>Anisa Nazir</i> <i>St. Michael's Hospital Canada</i>	
16:00-16:40	Keynote 4 Moving to a better Future: from Evolution to Revolution <i>Maureen Bisognano and Jason Leitch, Institute for Healthcare Improvement</i>				
16:40-16:50	Close of conference				